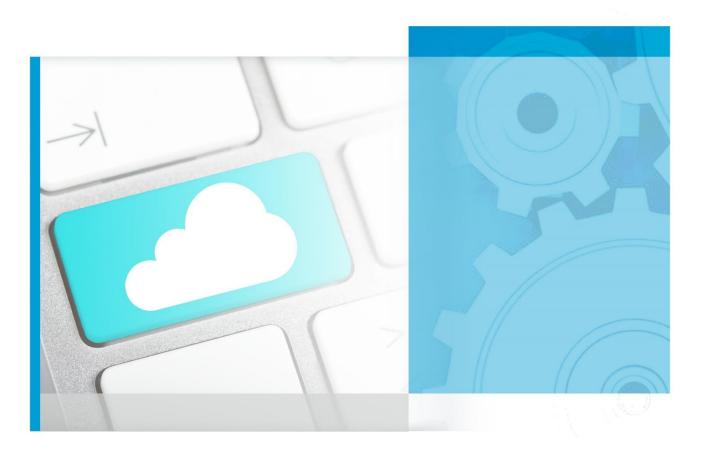G-Cloud

DoxShare Pricing Document
Pricing Information

Version: 3.3

Date: 30/04/2019

1 Contents

2 Terms of Reference

2.1 About this Document

This Pricing Information document describes the fees applicable to DoxShare, a secure online document management facility offered on a Software-as-a Service basis (the "Service") by Professional Data Management Services Limited (PDMS).

2.2 Document Properties

Version	3.3
Date	30/04/2019
Classification	G-Cloud

2.3 Supporting Documents

No	Document
1	DoxShare Service Definition.pdf
2	PDMS SFIA Rate Card.pdf (for G-Cloud Customers)
3	Customer Code of Conduct.pdf
4	PDMS SaaS Standard Terms and Conditions.pdf
5	PDMS Standard Terms and Conditions.pdf
6	G Cloud 11 Framework Agreement
7	G Cloud 11 Call-Off Contract

2.4 Change History

Revision	Date	Summary of changes
1.0	09/09/2013	Initial version created for G-Cloud
2.0	31/03/2014	Service name changed from Controlled Document Portal (CDP) to DoxShare
3.0	17/12/2014	Document rebranded and updated for GCloud6
3.1	08/09/2015	Minor updates for G-Cloud 7
3.1	09/06/2015	Minor updates for G-Cloud 8
3.2	17/03/2017	Minor updates for G-Cloud 9
3.3	30/04/2019	Minor updates for G-Cloud 11

3 Pricing Summary

Free Trial Option	• Yes - first 1 month trial period is free of charge.

Requests for Subscriptions/ Trials	• Please contact PDMS via:
	  • Online Form: https://www.doxshare.com/contact-us/
	  • Email: saasenquiries@pdms.com
	  • Telephone: +44(0)1624 664000 (during PDMS Working Hours)

Minimum Contract Period	• 1 month • The contract period commences <u>after</u> the free 1 month trial has ended, subject to contract agreements.
On-boarding & Off-boarding.	• For details please refer to the "DoxShare Service Definition.pdf." • Support for initial configuration and data set-up will be provided at the commencement of the contract. • Off-boarding will be undertaken at the termination of the contract and is covered by the monthly fees.
Standard Service Price*	• £300 to £2,000 per instance per month.
Day Rates	• Bespoke customisations and supplementary services can be provided for day rates as quoted in the "PDMS SFIA Rate Card.pdf."
Education Pricing	• Yes – customisations for educational establishments will be provided at a discount off the PDMS day rates quoted in the PDMS SFIA Rate Card.pdf
VAT	• VAT is <u>not</u> included in the prices quoted. • VAT will be added where applicable at the prevailing rate.

Payments	• Subscriptions are payable quarterly in advance.
	• PDMS can accept payments by a variety of mechanisms, including:
	  • PayPal
	  • BACS
	  • Cheque

4 Subscription Packages

There are two types of subscription available Annual as detailed in 4.1 below and monthly as detailed in 4.2.

4.1 Annual Subscriptions

Subscription to DoxShare is offered at the following levels:

- **Bronze** - £300 per month;
- **Silver** - £1,000 per month;
- **Gold** - £2,000 per month.
- The differentiating factors for each level are:

	Bronze	Silver	Gold
Price per month	**£300**	**£1,000**	**£2,000**
Capacity			
Storage	100Gb	250Gb	1Tb
Additional storage per month	✘	£500 per 250Gb	£1,000 per 1Tb
Authenticated Users	10	100	By agreement
Support			
Contact Form	✔	✔	✔
Email	✔	✔	✔
Telephone Help Desk	✔	✔	✔
Training			
Online Resources	✔	✔	✔
Webinar training	✘	1x1hr session per year	2x1hr session per year
Product Features			
Access - Web based with no installation required.	✔	✔	✔
Access - documents can be made available to people outside of the organisation for download	✔	✔	✔
Interface - Familiar tree interface with right-click context menus	✔	✔	✔
Folders - Create any number/structure of sub-folders with access controlled by security groups	✔	✔	✔
Documents - Supports all document types	✔	✔	✔
Archiving facilities	✔	✔	✔
Add, edit, move & delete documents	✔	✔	✔
Audit - full audit trail	✔	✔	✔
Security - Role based access with user administration	✔	✔	✔

	Bronze	Silver	Gold
Search - Using meta-data or by text within document	✓	✓	✓
Version control - All previous document versions are available	✓	✓	✓
Reports - e.g. who has viewed a particular document	✓	✓	✓
Quick download - download all documents that you've previously viewed which have changed	✓	✓	✓
Contextual Help	✓	✓	✓
E-mail notifications	✓	✓	✓
Secured using SSL certificates	✓	✓	✓
WebDAV	✓	✓	✓
Branding	✓	✓	✓
Additional Services Offered - Please contact PDMS (additional charges may apply)			
Extended branding options available	✗	✗	✓
Extended support options available	✗	✗	✓
Use of own domain name	✗	✗	✓

4.2 Monthly Subscriptions

DoxShare can be purchased on a Pay as you go basis which offers an ideal solution for short term projects or engagements.

	Monthly
Price per month	**£300**
Storage	100Gb
Additional storage per month	✗
Authenticated Users	50
Contact Form	✓
Email	✓
Telephone Help Desk	✓
Online Resources	✓
Webinar training	✗
Access - Web based with no installation required.	✓
Access - documents can be made available to people outside of the organisation for download	✓
Interface - Familiar tree interface with right-click context menus	✓
Folders - Create any number/structure of sub-folders with access controlled by security groups	✓
Documents - Supports all document types	✓

	Monthly
Archiving facilities	✓
Add, edit, move & delete documents	✓
Audit - full audit trail	✓
Security - Role based access with user administration	✓
Search - Using meta-data or by text within document	✓
Version control - All previous document versions are available	✓
Reports - e.g. who has viewed a particular document	✓
Quick download - download all documents that you've previously viewed which have changed	✓
Contextual Help	✓
E-mail notifications	✓
Secured using SSL certificates	✓
WebDAV	✓
Branding	✓
Extended branding options available	✗
Extended support options available	✗
Use of own domain name	✗

Contact Us

Isle of Man Head Office
PDMS Limited
Global House
Isle of Man Business Park
Isle of Man
IM2 2QZ

Glasgow Office
PDMS Limited
Unit 500, Academy Park
Gower Street
Glasgow
G51 1PR

Tel: +44 1624 664000 (Isle of Man & Glasgow)
Email: sales@pdms.com
Web: www.pdms.com
Twitter: @pdms

Microsoft Partner
Gold Application Development