GCloud



Compass Enterprise Pricing Document

Pricing Document

Version: 1.1

Date: 20/05/2018



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1 Terms of Reference

1.1 About this Document

This Pricing Document describes the fees applicable to Compass Enterprise system offered on a Software-as-a Service basis (the "Service") by Professional Data Management Services Limited (PDMS).

1.2 Document Properties

Version	1.1
Date	20/05/2018
Classification	GCloud

1.3 Supporting Documents

No	Document
1	Compass Enterprise Service Definition.pdf
2	PDMS SFIA Rate Card.pdf (for GCloud Customers)
3	Customer Code of Conduct.pdf
4	PDMS SaaS Standard Terms and Conditions.pdf
5	PDMS Standard Terms and Conditions.pdf
6	G Cloud 11 Framework Agreement
7	G Cloud 11 Call-Off Contract

1.4 Change History

Revision	Date	Summary of changes
1.0	22/03/2017	Initial version created for GCloud 9
1.1	17/05/2018	Revisions for GCloud 10
1.2	20/05/2019	Revisions for GCloud 11
1.3		

2 Pricing Summary

Free Trial Option	Yes – an agreed trial period is free of charge.		
Requests for	Please contact PDMS via:		
Subscriptions/ Trials	Online Form: https://www.pdms.com/contact-us		
	Email: saasenquiries@pdms.com		
	Telephone: +44(0)1624 664000 (during PDMS Working Hours)		
Minimum	1 year (12 months)		
Contract Period	The contract period commences <u>after</u> the trial period has ended, subject to contract agreements.		
On-boarding & Off-boarding.	For details please refer to the "Compass Enterprise Service Definition.pdf."		
	Support for initial configuration and data set-up will be provided at the commencement of the contract.		
	Off-boarding will be undertaken at the termination of the contract and is covered by the monthly fees.		
Standard Service Price*	From: £2,500 per month to £10,000 per instance per month.		
Day Rates	Bespoke customisations and supplementary services can be provided for day rates as quoted in the "PDMS SFIA Rate Card.pdf."		
Education Pricing	Not applicable.		
VAT	VAT is <u>not</u> included in the prices quoted.		
	VAT will be added where applicable at the prevailing rate.		
Payments	Subscriptions are payable quarterly in advance. PDMS can accept payments by a variety of mechanisms, including: PayPal		
	• BACS		
	Cheque		

3 Standard Subscription

A standard subscription to Compass Enterprise includes the following:

- Standard system configuration
 - Lookup data setup (titles, age groups, etc.)
 - Assistance with configuration of; users, user groups, ports, locations, vehicle types, accommodation types, currencies and payment types
 - Assistance with product configuration (fares, charges, prices, etc.)
 - Assistance with Itinerary setup (vessels, templates and sailings)
 - Branding corporate colour theme and logo throughout the system and on system generated outputs
 - Hardware configuration
 - Reservation API setup and configuration

Note: Where assistance is provided with configuration/setup of items from PDMS, the assistance will include import of data from spreadsheets and guidance on how best to setup the data.

Note: Historical / legacy Data Migration is not included in the above but can be provided as a service, if required.

- Hosting Managed Services
- Support & Maintenance for the standard implementation all the services

4 Optional Items

Prices for the following optional elements can be provided on request:

- Data Migration
- Integration with 3rd Party systems
- Customisation of any fields, validation or process to meet the operational requirements.
- Customer facing website user interface
- Addition of custom reports / data extracts
- Content management system for the customer facing website
- Addition / customisation of any feature / function that is not included in the standard product

Contact Us

Isle of Man Head Office

PDMS Limited Global House Isle of Man Business Park Isle of Man IM2 2QZ

Glasgow Office

Unit 5000 Academy Park Gower Street Glasgow G51 1PR

Tel: +44 1624 664000 (Isle of Man & Glasgow)

Fax: +44 1624 678787 Email: sales@pdms.com Web: www.ferrysoftware.com www.pdms.com

Twitter: @pdms

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